



## InterValley Health Plans

In addition to DocuSign through AGA, you can also perform an assisted telephonic or Intervalley allows beneficiaries to enroll themselves and assign an agent of record for credit.

### Beneficiary Enrollment Portal

1. Direct beneficiary to enrollment site.
  - a. <https://www.ivhp.com/enroll/online-2020>
2. Beneficiary will need to select which InterValley Plan they want to enroll into.
  - a. Service to Seniors (HMO)
  - b. Vitality Plus (HMO)
  - c. Desert Preferred Choice (HMO)
3. Beneficiary will need to enter your Broker ID number on the top of the application.
  - a. See screenshots below
4. Beneficiary will continue through all application pages and verify enrollment at the end.

### Assisted Telephonic Enrollment

1. Call or email Elizabeth Calleros and provide your client's name and phone number.
  - a. **909-784-3422**
  - b. [ecalleros@ivhp.com](mailto:ecalleros@ivhp.com)
2. Intervalley's telesales department will contact the client and enroll them.
3. Agent of record will remain with the original referring agent.
4. Upon submission of a complete telesales application, an email will be sent to the agent to confirm enrollment.

### Important Notes

- AGA will not receive a copy of the enrollment, or member data, when submitted via the InterValley portal
- No member data will be displayed in your GAIN agent portal